

Ambassador Program

Legal issues act as barriers to housing, health, and economic stability, yet low-income families receive adequate legal help just 8% of the time. Legal Link works to change this by providing legal navigation support through trusted staff at community-based partner organizations

(“Partners”). We have developed our Ambassador Program to stay more connected to our Partners and ensure we are meeting their needs, while also offering professional development to staff who want to learn more about the integration of legal support in community-based settings.

Who are the partners?

Partners are California non-profit organizations that:

- Serve low-income communities;
- Have poverty-reduction as a goal;
- See the link between their goals and their client community’s ability to understand, access, and navigate the legal system; and
- Send staff through Legal Link’s Legal First Aid Program.

Who are the Ambassadors?

Ambassadors are staff of Partners who:

- Show interest in learning more about the legal system, legal navigation, and/or Legal Link;
- Are willing to complete program commitments;
- Are looking for professional development opportunities; and
- Provide direct client services/case management as a part of their regular job duties.

Program Commitments:

- Volunteer expectation is 1 year commitment; 1 hour / week;
- Monthly Ambassador Cohort meetings, including drop-in legal navigation hours with Legal Link attorneys;
- Attend occasional issue-specific trainings and community events; and
- Maintain LFA Certification.

What do Ambassadors do?

There are three main components to Ambassadors’ work as a liaison with Legal Link:

1. Ensure staff at Partner organization understand Legal Link’s model and can access and use Legal Link’s resources;
2. Learn about legal resources, and act as a point person to share with staff at Partner organization; and
3. Identify unmet needs, interests, and opportunities in the partnership.

What is the cost?

There is no cost, and this is a volunteer position.

What is the benefit to Partners?

- Having an Ambassador at your organization enhances your partnership with Legal Link;
- The program supports staff to utilize Legal Link's resources in order to remove legal barriers for Partner' clients; and
- The Ambassador receives meaningful professional development opportunities, including:
 - Increased legal knowledge and improved ability to identify and explain key legal processes and resources;
 - Opportunities for public speaking and training practice;
 - Networking with and learning from staff at other organizations;
 - Deeper understanding of legal empowerment and legal education;
 - Opportunities to explore core values and ways to put values into action as a legal navigator; and
 - Ability to practice leadership among staff.

To learn more, please contact us:

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